

Houston Hospital Based Providers

Consists of the following counties: Austin, Brazoria, Brazos, Burleson, Chambers, Colorado, Fort Bend, Galveston, Grimes, Harris, Liberty, Madison, Matagorda, Montgomery, Walker, Washington and Wharton.

HOSPITAL	CITY	ANESTHESIOLOGY	PATHOLOGY	RADIOLOGY	EMERGENCY ROOM PHYSICIAN/GROUP
ANGLETON DANBURY MEDICAL CENTER	ANGLETON	FREDERICKSBURG ANESTHESIA CONSULTANTS	AHMED SAYEED, MD	ANGLETON RADIOLOGY ASSOCIATES	NOT CURRENTLY IN NETWORK
BAY AREA REGIONAL MEDICAL CENTER	HOUSTON	GREATER HOUSTON ANESTHESIOLOGY PA	BAYLOR PATHOLOGY	NOT CURRENTLY IN NETWORK	GREATER HOUSTON EMERGENCY PHYSICIANS
BAYLOR SCOTT & WHITE COLLEGE STATION	COLLEGE STATION	SCOTT & WHITE CLINIC	SCOTT & WHITE CLINIC	SCOTT & WHITE CLINIC	SCOTT & WHITE CLINIC
BAYSHORE MEDICAL CENTER	PASADENA	EASTWAY ANESTHESIA GROUP SE TEXAS INSTITUTE OF PAIN MANAGEMENT UT SPECIALTIES SERVICES CORP.	ALLIANCE PATHOLOGY CONSULTANT	UNITED NORTHEAST RADIOLOGY, LLP GULF IMAGING ASSOCIATES	GREATER HOUSTON EMERGENCY PHYSICIANS
BAYSIDE COMMUNITY HOSPITAL	ANAHUAC	SHIVARAJPUR RAVI, MD	MEMORIAL PATHOLOGY CONSULTANTS PA	ANGLETON RADIOLOGY ASSOCIATES	BAYSIDE COMMUNITY HOSPITAL, EMERGENCY PHYSICIANS PROFESSIONAL ASSOCIATES PA
BELLVILLE GENERAL HOSPITAL	BELLVILLE	NOT CURRENTLY IN NETWORK	BRAZOS VALLEY PATHOLOGY VILLAGE OAKS PATHOLOGY SERVICES	BRYAN RADIOLOGY ASSOCIATES EAST SAN ANTONIO IMAGES	NOT CURRENTLY IN NETWORK
BEN TAUB GENERAL HOSPITAL	HOUSTON	BAYLOR COLLEGE OF MEDICINE	COMMUNITY PATHOLOGY ASSOCIATES	BAYLOR COLLEGE OF MEDICINE RADIOLOGY	BAYLOR COLLEGE OF MEDICINE
BRAZOSPORT REGIONAL HEALTH SYSTEM	LAKE JACKSON	GREATER HOUSTON ANESTHESIOLOGY PA	COMMUNITY PATHOLOGY ASSOCIATES	BRAZOSPORT RADIOLOGY	NOT CURRENTLY IN NETWORK
BURLESON ST. JOSEPH HEALTH CENTER	CALDWELL	***SERVICE NOT AVAILABLE***	BRAZOS VALLEY PATHOLOGY	BRYAN RADIOLOGY ASSOCIATES GARY C. MCCORD, MD	NOT CURRENTLY IN NETWORK
CHRISTUS ST. CATHERINE HOSPITAL	KATY	GREATER HOUSTON ANESTHESIOLOGY PA	S. J. ASSOCIATED PATHOLOGISTS	GREATER HOUSTON RADIOLOGY ASSOCIATES	FORT BEND EMERGENCY ASSOCIATES
CHRISTUS ST. JOHN HOSPITAL	HOUSTON	SPACE CITY ANESTHESIA	NOT CURRENTLY IN NETWORK	GREATER HOUSTON RADIOLOGY ASSOCIATES	HARRIS EMERGENCY MEDICAL ASSOCIATES
CLEAR LAKE REGIONAL MEDICAL CENTER	WEBSTER	PATIENTS ANESTHESIA GROUP, PA GUARDIAN ANESTHESIA SERVICES	CLEAR LAKE PATHOLOGY PARTNERS PA MAINLAND PATHOLOGY ASSOCIATES PA	SYNERGY RADIOLOGY ASSOCIATES, PA MAINLAND RADIOLOGICAL ASSOCIATES	GREATER HOUSTON EMERGENCY PHYSICIANS
COLLEGE STATION MEDICAL CENTER	COLLEGE STATION	GREATER HOUSTON ANESTHESIOLOGY PA	BRAZOS VALLEY PATHOLOGY	BRYAN RADIOLOGY ASSOCIATES	NOT CURRENTLY IN NETWORK
COLUMBUS COMMUNITY HOSPITAL	COLUMBUS	GREATER HOUSTON ANESTHESIOLOGY PA	REGIONAL MEDICAL LABORATORY	COMMON SENSE IMAGING, PA	COLUMBUS COMMUNITY HOSPITAL/PROFESSIONAL FEES

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CONROE REGIONAL MEDICAL CENTER	CONROE	ANISA F. GOPALANI, MD	COMMUNITY PATHOLOGY ASSOCIATES	INNOVATIVE RADIOLOGY	GREATER HOUSTON EMERGENCY PHYSICIANS
CORNERSTONE HOSPITAL HOUSTON – CLEAR LAKE	WEBSTER	PATIENTS ANESTHESIA GROUP, PA TEXANS ANESTHESIA ASSOCIATES	NOT CURRENTLY IN NETWORK	MAINLAND RADIOLOGICAL ASSOCIATES	NOT CURRENTLY IN NETWORK
CYPRESS FAIRBANKS MEDICAL CENTER	HOUSTON	HOUSTON CYPRESS ANESTHESIA	RICHARD J, HAUSNER, MD & ASSOCIATES	HOUSTON NW RADIOLOGY ASSOCIATES	NOT CURRENTLY IN NETWORK
EAST HOUSTON MEDICAL CENTER	HOUSTON	EAST WAY ANESTHESIA GROUP	ALLIANCE PATHOLOGY CONSULTANT	RADIOLOGY ASSOCIATES OF ABILENE	GREATER HOUSTON EMERGENCY PHYSICIANS
EL CAMPO MEMORIAL HOSPITAL	EL CAMPO	PRAMADH WADERA, MD	COMMUNITY PATHOLOGY ASSOCIATES	WEST HOUSTON RADIOLOGY	NOT CURRENTLY IN NETWORK
GRIMES ST. JOSEPH HEALTH CENTER	NAVASOTA	AUSTIN ANESTHESIOLOGY GROUP LLP	BRAZOS VALLEY PATHOLOGY	BRYAN RADIOLOGY ASSOCIATES	NOT CURRENTLY IN NETWORK
GULF COAST MEDICAL CENTER	WHARTON	NOT CURRENTLY IN NETWORK	AMERIPATH	HIGH PLAINS RADIOLOGICAL ASSOCIATES	NOT CURRENTLY IN NETWORK
HEALTHBRIDGE CHILDREN'S HOSPITAL HOUSTON	HOUSTON	GREATER HOUSTON ANESTHESIOLOGY	NOT CURRENTLY IN NETWORK	EAST SAN ANTONIO IMAGES	***SERVICE NOT AVAILABLE***
HOUSTON HOSPITAL FOR SPECIALIZED SURGERY	HOUSTON	BAYLOR COLLEGE OF MEDICINE	COMMUNITY PATHOLOGY ASSOCIATES	PEDRO I. DIAZ MARCHAN, MD	***SERVICE NOT AVAILABLE***
HOUSTON NORTHWEST MEDICAL CENTER	HOUSTON	BAYOU ANESTHESIA & PAIN SERVICES CENTER FOR PAIN RECOVERY	MEMORIAL PATHOLOGY CONSULTANTS	HOUSTON NW RADIOLOGY ASSOCIATES	NOT CURRENTLY IN NETWORK
HOUSTON ORTHOPEDIC & SPINE HOSPITAL	BELLAIRE	ANESTHESIOLOGISTS ASSOCIATION PAIN MANAGEMENT CENTER HOUSTON	MANGINI LAKHIA & ASSOCIATES PA	INNOVATIVE RADIOLOGY	NOT CURRENTLY IN NETWORK
HUNTSVILLE MEMORIAL HOSPITAL	HUNTSVILLE	PREMIER ANESTHESIA OF HUNTSVILLE	BRAZOS VALLEY PATHOLOGY	BRYAN RADIOLOGY ASSOCIATES	ACS PRIMARY CARE PHYSICIANS SW, PA
KINGWOOD MEDICAL CENTER	KINGWOOD	NORTH HOUSTON ANESTHESIOLOGIST	MANGINI LAKHIA & ASSOCIATES PA	UNITED NORTHEAST RADIOLOGY	GREATER HOUSTON EMERGENCY PHYSICIANS
LIBERTY DAYTON REGIONAL MEDICAL CENTER	LIBERTY	ANESTHESIA ASSOCIATES	DIAGNOSTIC PATHOLOGY ASSOCIATES	MILWAUKEE RADIOLOGISTS, LTD	EMERGENCY PHYSICIANS PROFESSIONAL ASSOCIATES PA
LYNDON B. JOHNSON HOSPITAL	HOUSTON	UT PHYSICIANS	MEMORIAL PATHOLOGY	UT PHYSICIANS	UT PHYSICIANS
MADISON ST. JOSEPH HEALTH CENTER	MADISONVILLE	AUSTIN ANESTHESIOLOGY GROUP LLP	BRAZOS VALLEY PATHOLOGY	BRYAN RADIOLOGY ASSOCIATES	NOT CURRENTLY IN NETWORK

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MAINLAND MEDICAL CENTER	TEXAS CITY	PATIENTS ANESTHESIOLOGY GROUP, PA	CLEARLAKE PATHOLOGY PARTNERS MAINLAND PATHOLOGY ASSOCIATES, PA	MAINLAND RADIOLOGICAL ASSOCIATES SYNERGY RADIOLOGY ASSOCIATES, PA	GREATER HOUSTON EMERGENCY PHYSICIANS
MATAGORDA REGIONAL MEDICAL CENTER	BAY CITY	GREATER HOUSTON ANESTHESIOLOGY PA	COMMUNITY PATHOLOGY ASSOCIATES	BAYLOR COLLEGE OF MEDICINE RADIOLOGY	NOT CURRENTLY IN NETWORK
MD ANDERSON CANCER CENTER	HOUSTON	PHYSICIANS REFERRAL SERVICE	SUSAN C. ABRAHAM, MD	BEATRIZ E. ADRADA, MD NUCLEAR IMAGING ASSOCIATES	PHYSICIANS REFERRAL SERVICE
METHODIST HOSPITAL	HOUSTON	GREATER HOUSTON ANESTHESIOLOGY PA	NOT CURRENTLY IN NETWORK	HOUSTON RADIOLOGY ASSOCIATED	RICHARD A. DAY, MD JOSEPH F. SUCHER, MD DEEPA BANGALORE SURYA, MD
METHODIST SUGAR LAND HOSPITAL	SUGAR LAND	GREATER HOUSTON ANESTHESIOLOGY PA	NOT CURRENTLY IN NETWORK	HOUSTON RADIOLOGY ASSOCIATED	NOT CURRENTLY IN NETWORK
METHODIST WEST HOUSTON HOSPITAL	HOUSTON	GREATER HOUSTON ANESTHESIOLOGY PA	NOT CURRENTLY IN NETWORK	HOUSTON RADIOLOGY ASSOCIATED	NOT CURRENTLY IN NETWORK
METHODIST WILLOWBROOK HOSPITAL	HOUSTON	GREATER HOUSTON ANESTHESIOLOGY PA	NOT CURRENTLY IN NETWORK	HOUSTON RADIOLOGY ASSOCIATED	UT PHYSICIANS
MHHS HERMANN HOSPITAL	HOUSTON	UT PHYSICIANS	MEMORIAL PATHOLOGY CONSULTANTS	UT PHYSICIANS SYNERGY RADIOLOGY ASSOCIATES, PA NORTHWEST RADIOTHERAPY ASSOCIATES	UT PHYSICIANS
MHHS KATY HOSPITAL	KATY	METROWEST ANESTHESIA CARE	BROWN & ASSOCIATES MEDICAL LAB	SYNERGY RADIOLOGY ASSOCIATES, PA	ACS PRIMARY CARE PHYSICIANS SW, PA
MHHS MEMORIAL CITY HOSPITAL	HOUSTON	METROWEST ANESTHESIA CARE	MEMORIAL PATHOLOGY CONSULTANTS	RADIOLOGY WEST, LLC	ACS PRIMARY CARE PHYSICIANS SW, PA
MHHS NORTHEAST HOSPITAL	HUMBLE	NORTH HOUSTON ANESTHESIOLOGIST	NORTH HOUSTON PATHOLOGY	SYNERGY RADIOLOGY ASSOCIATES, PA	ACS PRIMARY CARE PHYSICIANS SW, PA
MHHS NORTHWEST HOSPITAL	HOUSTON	TEXANS ANESTHESIA ASSOCIATES	MEMORIAL PATHOLOGY	SYNERGY RADIOLOGY ASSOCIATES, PA	ACS PRIMARY CARE PHYSICIANS SW, PA
MHHS SOUTHEAST HOSPITAL	HOUSTON	TEXANS ANESTHESIA ASSOCIATES	MEMORIAL PATHOLOGY	SYNERGY RADIOLOGY ASSOCIATES, PA	ACS PRIMARY CARE PHYSICIANS SW, PA
MHHS SOUTHWEST HOSPITAL	HOUSTON	GREATER HOUSTON ANESTHESIOLOGY PA	MEMORIAL PATHOLOGY	SYNERGY RADIOLOGY ASSOCIATES, PA	ACS PRIMARY CARE PHYSICIANS SW, PA
MHHS SUGAR LAND HOSPITAL	SUGAR LAND	GREATER HOUSTON ANESTHESIOLOGY PA	BROWN & ASSOCIATES MEDICAL LAB	RADIOLOGY WEST, LLC ROSE IMAGING SPECIALISTS, PA SYNERGY RADIOLOGY ASSOCIATES, PA	ACS PRIMARY CARE PHYSICIANS SW, PA

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MHHS THE WOODLANDS HOSPITAL	THE WOODLANDS	GREATER HOUSTON ANESTHESIOLOGY PA	MEMORIAL PATHOLOGY	SYNERGY RADIOLOGY ASSOCIATES, PA	ACS PRIMARY CARE PHYSICIANS SW, PA
NORTH CYPRESS MEDICAL CENTER (NCMC)	CYPRESS	GREATER HOUSTON ANESTHESIOLOGY PA CENTER FOR PAIN RECOVERY	JEROME S. WILKENFELD, MD & ASSOCIATES	WEST HOUSTON RADIOLOGY	NOT CURRENTLY IN NETWORK
OAKBEND MEDICAL CENTER	RICHMOND	GREATER HOUSTON ANESTHESIOLOGY PA	BROWN & ASSOCIATES MEDICAL LAB	WEST HOUSTON RADIOLOGY	NOT CURRENTLY IN NETWORK
PALACIOS COMMUNITY MEDICAL CEN	PALACIOS	***SERVICE NOT AVAILABLE***	***SERVICE NOT AVAILABLE***	ARIS TELERADIOLOGY PROFESSIONAL, PC	PALACIOS COMMUNITY MEDICAL CENTER/PROFESSIONAL FEES
PARK PLAZA HOSPITAL	HOUSTON	PARK PLAZA ANESTHESIOLOGISTS	BROWN & ASSOCIATES MEDICAL LAB	SYNERGY RADIOLOGY ASSOCIATES, PA	PULMONARY & INTERNAL MEDICINE ASSOCIATES
PHYSICIANS CENTRE	BRYAN	AUSTIN ANESTHESIOLOGY GROUP PA	BRAZOS VALLEY PATHOLOGY	BRYAN RADIOLOGY ASSOCIATES	NOT CURRENTLY IN NETWORK
PLAZA SPECIALTY HOSPITAL	HOUSTON	PARK PLAZA ANESTHESIOLOGISTS	RED RIVER VALLEY PATHOLOGY LAB	SYNERGY RADIOLOGY ASSOCIATES, PA	PULMONARY & INTERNAL MEDICINE ASSOCIATES
QUENTIN MEASE COMMUNITY HOSPITAL	HOUSTON	BAYLOR COLLEGE OF MEDICINE	BAYLOR COLLEGE OF MEDICINE	BAYLOR COLLEGE OF MEDICINE	BAYLOR COLLEGE OF MEDICINE
RICE MEDICAL CENTER	EAGLE LAKE	NOT CURRENTLY IN NETWORK	NOT CURRENTLY IN NETWORK	WEST HOUSTON RADIOLOGY LLP	RICE MEDICAL CENTER/ PROFESSIONAL FEES
SAN JACINTO METHODIST HOSPITAL	BAYTOWN	GREATER HOUSTON ANESTHESIOLOGY PA	NOT CURRENTLY IN NETWORK	BAYTOWN RADIOLOGY	RIVER CITY EMERGENCY PHYSICIANS
SCOTT AND WHITE HOSPITAL BRENHAM	BRENHAM	BRENHAM ANESTHESIA ASSOCIATES	BRAZOS VALLEY PATHOLOGY	SCOTT & WHITE CLINIC	SCOTT & WHITE CLINIC
ST. JOSEPH MEDICAL CENTER	HOUSTON	LISA M. BASSILI, MD NORTHSTAR ANESTHESIA	S. J. ASSOCIATED PATHOLOGISTS	BAYLOR COLLEGE OF MEDICINE RADIOLOGY	BARRIER REEF EMERGENCY PHYSICIANS ST. JOSEPH EMERGENCY MEDICINE PHYSICIANS
ST. JOSEPH REGIONAL HEALTH CENTER	BRYAN	PINNACLE ANESTHESIA CONSULTANTS	BRAZOS VALLEY PATHOLOGY	BRYAN RADIOLOGY ASSOCIATES	ST. JOSEPH REGIONAL HEALTH CENTER/PROFESSIONAL FEES
ST. LUKE'S EPISCOPAL HOSPITAL	HOUSTON	GREATER HOUSTON ANESTHESIOLOGY PA	GULF COAST PATHOLOGY ASSOCIATE	SINGLETON ASSOCIATES NUCLEAR IMAGING ASSOCIATES	ACS PRIMARY CARE PHYSICIANS SW, PA
ST. LUKE'S LAKESIDE HOSPITAL	CONROE	GREATER HOUSTON ANESTHESIOLOGY PA	GULF COAST PATHOLOGY ASSOCIATE	SINGLETON ASSOCIATES	NOT CURRENTLY IN NETWORK
ST. LUKE'S PATIENTS MEDICAL CENTER	PASADENA	SPACE CITY ANESTHESIA GREATER HOUSTON ANESTHESIOLOGY PA	COMMUNITY PATHOLOGY ASSOCIATES	BAYLOR COLLEGE OF MEDICINE RADIOLOGY	NOT CURRENTLY IN NETWORK
ST. LUKE'S SUGAR LAND HOSPITAL	SUGAR LAND	GREATER HOUSTON ANESTHESIOLOGY PA	GULF COAST PATHOLOGY ASSOCIATE	SINGLETON ASSOCIATES	NOT CURRENTLY IN NETWORK

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ST. LUKE'S THE WOODLANDS	THE WOODLANDS	GREATER HOUSTON ANESTHESIOLOGY PA	GULF COAST PATHOLOGY ASSOCIATE	SINGLETON ASSOCIATES	SINGLETON ASSOCIATES
SUGAR LAND SURGICAL HOSPITAL	SUGAR LAND	MARVIN C. CHANG, MD	COMMUNITY PATHOLOGY ASSOCIATES	SWEETWATER RADIOLOGICAL ASSOCIATES	ACS PRIMARY CARE PHYSICIANS SW, PA
SWEENEY COMMUNITY HOSPITAL	SWEENEY	GEORGE W. DELEON, MD	AMERIPATH	WEST HOUSTON RADIOLOGY	NOT CURRENTLY IN NETWORK
TEXAS CHILDREN'S HOSPITAL	HOUSTON	BAYLOR COLLEGE OF MEDICINE	COMMUNITY PATHOLOGY ASSOCIATES	SINGLETON ASSOCIATES	SINGLETON ASSOCIATES
TEXAS ORTHOPEDIC HOSPITAL	HOUSTON	GREATER HOUSTON ANESTHESIOLOGY PA	COMMUNITY PATHOLOGY ASSOCIATES	MUSCULOSKELETAL RADIOLOGY ASSOCIATES	FONDREN ORTHOPEDIC GROUP
TOMBALL REGIONAL HOSPITAL	TOMBALL	BAYOU ANESTHESIA & PAIN SERVICES ANESTHESIOLOGIST ASSOCIATION	NOT CURRENTLY IN NETWORK	HOUSTON NW RADIOLOGY ASSOCIATES	NOT CURRENTLY IN NETWORK
TOPS SURGICAL SPECIALTY HOSPITAL	HOUSTON	RED OAK ANESTHESIA	NORTH HOUSTON PATHOLOGY	ROSE IMAGING SPECIALIST	NOT CURRENTLY IN NETWORK
UTMB AT GALVESTON	GALVESTON	UTMB FACULTY GROUP PRACTICE	UTMB FACULTY GROUP PRACTICE	UT MED BRANCH AT GALVESTON	BARRIER REEF EMERGENCY PHYSICIANS UT PHYSICIANS
VICTORY MEDICAL CENTER – HOUSTON	HOUSTON	GREATER HOUSTON ANESTHESIOLOGY PA SPACE CITY ANESTHESIA TEXANS ANESTHESIA ASSOCIATES TEJAS ANESTHESIA EXCEL ANESTHESIA	PROPATH ASSOCIATES	NOT CURRENTLY IN NETWORK	NOT CURRENTLY IN NETWORK
VICTORY SURGICAL HOSPITAL – EAST HOUSTON	HOUSTON	SPACE CITY ANESTHESIA	PROPATH ASSOCIATES	NOT CURRENTLY IN NETWORK	NOT CURRENTLY IN NETWORK
WEST HOUSTON MEDICAL CENTER	HOUSTON	GREATER HOUSTON ANESTHESIOLOGY PA	MANGINI LAKHIA & ASSOCIATES	WEST HOUSTON RADIOLOGY	GREATER HOUSTON EMERGENCY PHYSICIANS
WINNIE COMMUNITY HOSPITAL	WINNIE	***SERVICE NOT AVAILABLE***	DIAGNOSTIC PATHOLOGY ASSOCIATES	NOT CURRENTLY IN NETWORK	WINNIE COMMUNITY HOSPITAL/ PROFESSIONAL FEES
WOMAN'S HOSPITAL OF TEXAS	HOUSTON	ANESTHESIA SPECIALISTS/ HOUSTON	HOUSTON PATHOLOGY ASSOCIATES BROWN & ASSOCIATES MEDICAL LAB LLP	WOMENS RADIOLOGY ASSOCIATES	KELSEY-SEYBOLD CLINIC

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Important Information

Please note: Inclusion of a group name on this provider list is not a guarantee that all Facility Based Physicians participate in the UnitedHealthcare network.

Even if a hospital, ambulatory surgery center or other **facility** contracts with UnitedHealthcare and belongs to the UnitedHealthcare **network**, the facility may employ physicians and other health care professionals who do *not* participate in the UnitedHealthcare network.

When you get medical care from non-network **facility-based physicians** — anesthesiologists, emergency room physicians, radiologists and pathologists — the amount you pay (your **out-of-pocket expenses**) may be higher. You may be responsible for payment of all or part of the fees for those professional services that are not paid or covered by the HealthSelect plan.

To assist you in minimizing your out-of-pocket expenses and maximizing your benefits, the list of providers above indicates whether the facilities you are considering have network or non-network facility-based physicians and non-physician providers on their staff in particular specialties (i.e., anesthesiology, pathology, radiology and ER).

Some things you should keep in mind:

- The information provided in this provider list is subject to change and is for informational purposes only.
- Some facilities have more than one group of facility-based physicians and non-physician providers providing these services and, therefore, not all physicians within a particular specialty may participate in the UnitedHealthcare network.
- This provider list is not a guarantee that the physician providing services to you is in-network with UnitedHealthcare. You should always confirm the participation status of the particular physician or non-physician provider before receiving services. To check the status, visit **www.healthselectoftexas.com** or call Customer Care toll-free at **(866) 336-9371 (TTY 711)**.
- This provider list does not indicate whether services provided to you are covered services. Refer to your Master Benefit Plan Document (MBPD) to determine whether the services are covered under the HealthSelect plan. You can view MBPD at **www.healthselectoftexas.com**.

Physicians and other professionals who practice exclusively within a facility, such as a hospital or surgical center, and see you only as a result of your seeking care at the facility, are credentialed by the facility in which they practice. Only those individual physicians listed in our provider directory are separately credentialed by UnitedHealthcare.



UnitedHealthcare Services, Inc., on behalf of itself and its affiliated companies complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. UnitedHealthcare does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

UnitedHealthcare provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as: Qualified interpreters
- Information written in other languages

If you need these services, please call toll-free 866-336-9371, TTY 711, Monday through Friday, 8 a.m. to 7 p.m. CT and Saturday, 7 a.m. to 3 p.m. CT.

If you believe that the Company has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in writing by mail or email. A grievance must be sent within 60 calendar days of the date that you become aware of the discriminatory action and contain the name and address of the person filing it along with the problem and the requested remedy.

A written decision will be sent to you within 30 calendar days. If you disagree with the decision, you may file an appeal within 15 calendar days of receiving the decision.

Civil Rights Coordinator
P.O. Box 30608
Salt Lake City, UT 84130
UHC_Civil_Rights@UHC.com

If you need help filing a grievance, please call toll-free 866-336-9371, TTY 711, Monday through Friday, 8 a.m. to 7 p.m. CT and Saturday, 7 a.m. to 3 p.m. CT.

You can also file a complaint directly with the U.S. Dept. of Health and Human Services online, by phone or mail:

Online <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Phone: Toll-free 1-800-868-1019, 800-537-7697 (TDD)

Mail: U.S. Dept. of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

You have the right to get help and information in your language at no cost. To request an interpreter, please call toll-free 866-336-9371, TTY 711, Monday through Friday, 8 a.m. to 7 p.m. CT and Saturday, 7 a.m. to 3 p.m. CT.

This letter is also available in other formats like large print. To request the document in another format, please call toll-free 866-336-9371, TTY 711, Monday through Friday, 8 a.m. to 7 p.m. CT and Saturday, 7 a.m. to 3 p.m. CT.

1	Spanish	Tiene derecho a recibir ayuda e información en su idioma sin costo. Para solicitar un intérprete, llame al número de teléfono gratuito para miembros que se encuentra en su tarjeta de identificación del plan de salud y presione 866-336-9371 TTY 711
2	Vietnamese	Quý vị có quyền được giúp đỡ và cấp thông tin bằng ngôn ngữ của quý vị miễn phí. Để yêu cầu được thông dịch viên giúp đỡ, vui lòng gọi số điện thoại miễn phí dành cho hội viên được nêu trên thẻ ID chương trình bảo hiểm y tế của quý vị, bấm số 866-336-9371 TTY 711
3	Chinese	您有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員，請撥打您健保計劃會員卡上的免付費會員電話號碼，再按 866-336-9371。聽力語言殘障服務專線 711
4	Korean	귀하는 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 통역사를 요청하기 위해서는 귀하의 플랜 ID카드에 기재된 무료 회원 전화번호로 전화하여 866-336-9371 번을 누르십시오. TTY 711
5	Arabic	لك الحق في الحصول على المساعدة والمعلومات بلغتك دون تحمل أي تكلفة. لطلب مترجم فوري، اتصل برقم الهاتف المجاني الخاص بالأعضاء المدرج ببطاقة مُعرّف العضوية الخاصة بخطتك الصحية، واضغط على 866-336-9371. الهاتف النصي (TTY) 711
6	Urdu	آپ کو اپنی زبان میں مفت مدد اور معلومات حاصل کرنے کا حق ہے۔ کسی ترجمان سے بات کرنے کے لئے، ٹول فری ممبر فون نمبر پر کال کریں جو آپ کے ہیلتھ پلان آئی ڈی کارڈ پر درج ہے، 866-336-9371 دبائیں۔ TTY 711
7	Tagalog	May karapatan kang makatanggap ng tulong at impormasyon sa iyong wika nang walang bayad. Upang humiling ng tagasalin, tawagan ang toll-free na numero ng telepono na nakalagay sa iyong ID card ng planong pangkalusugan, pindutin ang 866-336-9371 TTY 711
8	French	Vous avez le droit d'obtenir gratuitement de l'aide et des renseignements dans votre langue. Pour demander à parler à un interprète, appelez le numéro de téléphone sans frais figurant sur votre carte d'affilié du régime de soins de santé et appuyez sur la touche 866-336-9371 ATS 711.
9	Hindi	आप के पास अपनी भाषा में सहायता एवं जानकारी निःशुल्क प्राप्त करने का अधिकार है। दुभाषिए के लिए अनुरोध करने के लिए, अपने हैल्थ प्लान ID कार्ड पर सूचीबद्ध टोल-फ्री नंबर पर फ़ोन करें, 866-336-9371 दबाएं। TTY 711

10	Persian	شما حق دارید که کمک و اطلاعات به زبان خود را به طور رایگان دریافت نمایید. برای درخواست مترجم شفاهی با شماره تلفن رایگان قید شده در کارت شناسایی برنامه بهداشتی خود تماس حاصل نموده و 866-336-9371 را فشار دهید. TTY 711
11	German	Sie haben das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um einen Dolmetscher anzufordern, rufen Sie die gebührenfreie Nummer auf Ihrer Krankenversicherungskarte an und drücken Sie die 866-336-9371 TTY 711
12	Gujarati	તમને વિના મૂલ્યે મદદ અને તમારી ભાષામાં માહિતી મેળવવાનો અધિકાર છે. દુભાષિયા માટે વિનંતી કરવા, તમારા હેલ્થ પ્લાન ID કાર્ડ પરની સૂચીમાં આપેલ ટોલ-ફ્રી મેમ્બર ફોન નંબર ઉપર કોલ કરો, 866-336-9371 દબાવો. TTY 711
13	Russian	Вы имеете право на бесплатное получение помощи и информации на вашем языке. Чтобы подать запрос переводчика позвоните по бесплатному номеру телефона, указанному на обратной стороне вашей идентификационной карты и нажмите 866-336-9371 Линия TTY 711
14	Japanese	ご希望の言語でサポートを受けたり、情報を入手したりすることができます。料金はかかりません。通訳をご希望の場合は、医療プランのIDカードに記載されているメンバー用のフリーダイヤルまでお電話の上、866-336-9371を押してください。TTY専用番号は711です。
15	Laotian	ທ່ານມີສິດທີ່ຈະໄດ້ຮັບການຊ່ວຍເຫຼືອແລະຂໍ້ມູນຂ່າວສານທີ່ເປັນພາສາຂອງທ່ານບໍ່ມີຄ່າໃຊ້ຈ່າຍ. ເພື່ອຂໍຮ້ອງນາຍພາສາ, ໂທຟຣີຫາຫມາຍເລກໂທລະສັບສໍາລັບ ສະມາຊິກທີ່ໄດ້ລະບຸໄວ້ໃນບັດສະມາຊິກຂອງທ່ານ, ກົດເລກ 866-336-9371 TTY 711